

HOME HEALTH CARE

Home Health Care may involve services at home that include care provided by Registered Nurses, Physical Therapists, Occupational Therapists, and Medical Social Workers as well as non-skilled care provided by Certified Home Health Aides and caregivers for personal care. Home Care Agencies are licensed by the State and certified by Medicare to provide skilled patient care, under physician's orders. Ask your health care provider, discharge planner or social worker for a referral to an agency that supplies the service required. Personal assistance is usually provided in four hour shifts up to 24 hours per day or as a live-in option and can be arranged directly with a provider of care.

QUESTIONS TO ASK ABOUT HOME HEALTH CARE

- What specific services do you offer?
 - Skilled Nursing
 - Home Infusion Therapy
 - Pharmacy
 - Pain Management
 - Homemaker/Caregivers
 - Social Work Assessment/Assistance
 - Physical or Occupational Therapy
 - Wound Care
- How do you bill for services?
- If I don't have insurance, who can help pay for home health services?
- What insurance do you accept?
- Will you bill my insurance company directly?
- Are you Medicare-certified?
- Is your agency bonded?

HOME HEALTH CARE RESOURCES

Ask your healthcare team for referrals that can assist you with names of agencies that provide care in your area. Medical Social Workers and Discharge Planners in the hospital that your doctor is associated with can assist in securing a list of home care providers. If you are an HMO member, please contact your “member services” representative for a referral.

California Medical Nursing Service, Inc. 818-888-0700

6507 Winnetka Avenue, Canoga Park, CA 91306

www.calmedhomecare.com

Provides palliative care in private homes. Medical equipment and supplies available. Most long-term care insurance accepted.

Home Rehabilitation Healthcare Agency, Inc. 323-294-0327

3756 Santa Rosalia Drive, #617 Los Angeles, CA 90008

www.advanceddynamic.com

Provides comprehensive and coordinated health care services to the homebound. Under the supervision of a patient’s physician can provide the following skilled services at the patient’s own home; Nurses, Physical/Occupational/Speech Therapists, Medical Social Workers, and Registered Dietitians. Medicare and JCAHO certified.

Los Angeles County Department of Social Services

In-Home Supportive Service (IHSS) Program 888-678-4477

www.ladpss.org/dpss/ihss/ihss_title_page.cfm

Provides medical home assistance for seniors and disabled individuals with limited income and assets who are unable to remain safely at home without such services. Seniors in California, IHSS has identical eligibility criteria, both financial and medical, to Medi-Cal. IHSS covers housecleaning, laundry and other non-medical services. Call for an application.

MEDICAL EQUIPMENT

Specialized equipment may be helpful in assisting mobility or personal care needs. In addition to equipment, you may require medical supplies to help make you more comfortable and assist in your recovery. Referrals may be obtained from your doctor's office, discharge planner at your hospital, your home care therapist or nurse.

QUESTIONS TO ASK ABOUT MEDICAL EQUIPMENT

- Will you bill my insurance company?
- Do I need a doctor's prescription?
- If I do not have insurance, who can help me pay for medical equipment?
- Do you accept Medicare/Medi-Cal?
- After I place an order, how soon will the products be delivered?
- Will you provide assembly of the equipment?

MEDICAL EQUIPMENT RESOURCES

Ask your healthcare provider for referrals that can assist you in getting medical equipment resources. If you are an HMO member, please contact your "member services" representative for a referral.

American Cancer Society **800-ACS-2345**
www.cancer.org **(800-227-2345)**

Contact the American Cancer Society to receive information regarding resources that may be available in the community.